

# Rural and Communities Overview and Scrutiny Committee 2024/25

## WORK PROGRAMME

REPORT TITLE	OFFICER	PURPOSE	ORIGINATED/COMMIITEE HISTORY DATE(S)	CORPORATE PRIORITY
<b>12 December 2024</b>				
<b>Corporate Plan 2024-27 Key Performance Indicators: 2024/25 Mid-Year (Q2) Report</b>	Debbie Roberts (Head of Corporate Projects, Policy and Performance)	This report would outline South Kesteven District Council's performance against the Corporate Plan 2024-27 Key Performance Indicators (KPIs) from July-September 2024.		
<b>Armed Forces Update</b>	Debbie Nicholls (Armed Forces Officer)	To provide a retrospective of events, activity and support provided during 2023/24 relating to the Armed Forces Covenant and the Council's responsibilities under the Armed Forces Act.	Agreed at agenda setting meeting	Effective Council Connecting Communities
<b>Community Awards</b>				
<b>13 February 2025</b>				
<b>Consideration of the Corporate Plan in the context of farming and agri-food producers.</b>				

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<b>Customer Experience Strategy 2025 to 2028</b>	Claire Moses (Head of Service (Revenues, Benefits, Customer and Community))	Committee to review and provide feedback on the draft Customer Experience Strategy 2025 to 2028 as part of stakeholder consultation		
<b>CCTV Update</b>				
<b>Road Safety &amp; Speeding in Communities Presentation</b>				
<b>20 March 2025</b>				
<b>Cost of Living Update</b>	Claire Moses (Head of Service (Revenues, Benefits, Customer and Community))	It will be intended for these to be every 6 months from 2025	1 February 2024 Last reported 16 October 2024	Enabling Economic Opportunity Effective Council
<b>Customer Service Update – Q3 position</b>	Claire Moses (Head of Service (Revenues, Benefits, Customer and Community))	To provide an update regarding Customer Service performance and specific activities impacting on Customer Service	5 July 2023	Effective Council
<b>Customer Experience Strategy 2025 to 2028</b>	Claire Moses (Head of Service (Revenues, Benefits, Customer and Community))	Committee to review and provide feedback on the outcome of stakeholder consultation and final Customer Experience Strategy 2025 to 2028		

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# Unscheduled Items

Report title	Issue	Originated	Corporate Priority
Car Parking			
Discussion around road safety and speeding in communities			
Impact of the Forbidden Forest Festival on South			

Kesteven's rural communities			
Crime Disorder Meeting			
<b>Parish and Town Council liaison</b>	To provide a review of the Parish and Town Council Conference		Connecting Communities

### **The Committee's Remit**

The remit of the Rural and Communities Overview and Scrutiny Committee will be to work alongside Cabinet Members to assist with the development of policy and to scrutinise decisions in respect of, but not limited to:

- Allotments
- Anti-social behaviour, community safety and local policing
- Benefit claims
- Community engagement & cohesion
- Community funding and volunteering
- Community right to bid
- Community well-being
- Customer services
- Disabled facilities grant
- Equality and diversity
- Parish and town council liaison
- Public conveniences
- Safeguarding and individual wellbeing
- Shop front designs and funding
- Street furniture